

STATE OF KANSAS

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MEMORANDUM

TO: Health Care Commission
J. Scott Day
Steve Dechant
Kenneth Selzer
Sarah Shipman
Heather Young

FROM: Mike Michael

DATE: November 21, 2018

SUBJECT: Open Enrollment for Plan Year 2019

This was the second year for an engaged employee Open Enrollment (OE). The enrollment period was October 1 through October 31. Staff presented onsite at eleven (11) personnel officer meetings across the state to State agencies and Non State Public Employer Groups prior to the start of OE. There were 379 individuals attending these meetings. During OE, staff presented at twenty-three (23) onsite meetings for employees in ten (10) cities. Staff and the health plan vendor partners also provided plan information during fifty-eight (58) webinars for State employees and the Non State Public Employer Group employees. Staff estimates that approximately 2,100 employees attended these onsite meetings and 9,700 attended the webinars. Staff assisted members and human resource staff with questions from 598 emails received at the benefits email address during OE. Members had access to a new interactive web-based tool to assist them in determining enrollment selections for their medical, dental, vision, voluntary benefit and Flexible spending account participation. This new shopping tool resource is called "ASK ALEX", and was accessed by the members 7,649 separate times during OE. Members were provided online access to vendor videos with closed captioning, and the OE presentation with closed captioning.

During the OE period, 38,395 State and Non State Public Employer Group employees utilized the online OE system to review their health plan coverage and save their elections for Plan Year 2019. A total of 636 employees (568 employees from the State agencies and 68 from the Non State Public Employer Groups) did not actively engage in the enrollment process and were enrolled in Plan N with an HRA for 2019. This was the second year for employees to elect one of the three new plans (J, N or Q).

Medical plan enrollment numbers for the State and Non State Public Employer Group employees:

Vendor	Plan A	Plan C	Plan J	Plan N	Plan Q	Waived
Aetna	1,149	759	74	240	39	
Blue Cross and Blue Shield of Kansas	17,330	14,789	554	2,444	258	
Waived Coverage						4,779
Total	18,479	15,548	628	2,684	297	4,779

Dental enrollment numbers for the State and Non State Public Employer Group employees:

Vendor	Enrolled	Waived
Delta Dental	37,055	
Waived Coverage		5,360

Flexible Spending Account (FSA) enrollment numbers for State employees. The FSA plans require an annual election. The limited purpose FSA is for Plan C and Plan N members and covers vision and dental expenses.

Vendor	FSA Plan	Enrolled
NueSynergy	Health Care	5,332
	Limited Purpose	1,487
	Dependent Care	1,454
Total		8,273

Vision enrollment numbers for the State and Non State Public Employer Group employees:

Vendor	Plan	Enrolled	Waived
Surency	Basic Plan	9,255	
	Enhanced Plan	21,440	
Total Enrolled		30,695	
Waived			11,720

Voluntary benefit enrollment numbers for State employees:

Vendor	Plan	Enrolled
Met Life	Accident Insurance	7,917
	Critical Illness	5,583
	Hospital Indemnity	5,061